

## **Mevagissey Surgery Patient Participation Group: Minutes of meeting 2nd April 2013**

Present : David Browne (Chair), Tricia Atkins, Karen Rowe, John Woodbridge, Jim McDonald (Sec)

Apologies: Nikki Deakin.

The minutes of the last meeting were accepted.

Matters Arising:

1. Officers: KR reported that she had been on a training course, and could assume the vice-chair position. JB would remain Chair. JM would stay Secretary.
2. Commissioning: ND had reported that there had been no real progress regarding commissioning. JW suggested that Healthwatch should know of things that had been discovered regarding [unsatisfactory] discharges from hospital. KR said she would chase this aspect up, and feed back regarding contractual requirements. DB had had meetings with Mr D Chapman, and other PPGs across the area, and with the Kernow Commissioning Group. He reported that there were big gaps in knowledge across the PPGs, and large flaws in the commissioning processes. Questions addressed were
  - a. How does the GP commission services?
  - b. Who can do what? (eg Nurses)
  - c. Can PPGs commission their own services?
  - d. How do we liaise with People'sd Commissning Group (PCG)
3. JW said this all sounds very complicated, and asked what do we want? Also would it be possible to re-iterate and re-issue Terms of Reference for the PPG?
4. JB said that we need a map of activities to clarify matters, and he needs to meet with Donna Chapman soon on these matters. KR to consult Donna Chapman regarding information and also available dates.
5. JW said that we should ask Dr Tiley how we commission services, and advise as to how things should best be done.
6. KR to consult D. Chapman, and Dr Tiley re attendance at PPG.

## Matters fresh to this meeting

1. It was requested that the rolling screen display in surgery should have the period between successive screens lengthened, as it was difficult to absorb all info before the screen advanced. (Action KR)
2. Could we determine details of the referral process?
3. Regarding repeat prescriptions there were severe problems here and there with patients hoarding items. Also there were cases of patients requesting repeated items but then not collecting them, causing a backlog in actual dispensing. A correct procedure should be reinforced and publicised.
4. On outstanding issues, that of difficulties in using the surgery car park should be let lie for the present as it was a long struggle with low likelihood of success, and other issues needed to be concentrated upon.
5. Patient's viewing of their records: this was considered unlikely to happen at Mevagissey
6. Sponsored or arranged use of local fitness facilities to help post-trauma or obese patients etc. - ?? Approach Pentewan Valley, Roseland Park etc.

Date of Next Meeting: 27th June, 19:05 at the Surgery.