

Spring 2015

# Mevagissey Surgery Newsletter



## ON TO PASTURES NEW...

Dr Tiley will be leaving in June to take up a new post as GP partner at the Lander surgery in Truro after 12 happy years working with us at Mevagissey surgery. Dr Tiley who also now lives in Truro with his wife and twin girls, although will sadly miss both the

## NEW APPOINTED GP PARTNER

Dr Pascual Daza has been successfully appointed as our new GP partner. Dr Daza was born and educated in Barcelona (Spain) where he gained his Medical Degree. He moved to Cornwall in 1992 and worked as a junior doctor in general medicine, paediatrics and anaesthesia at the Royal Cornwall Hospital in Truro for several years. He trained as a GP at the Fowey Surgery. He gained the Postgraduate General Practice Training Certification in 1996. In 1998, he moved to Cambridge to train and work in Public Health at Cambridge and Huntingdon Health Authority. He completed his Masters

## Appointment delays

The surgery apologises for the wait in routine appointments with a GP. Unfortunately due to holidays and one of our partners on long term sick this has caused a shortage of clinic appointments. We are striving to rectify this as soon as we can and we thank you for your patience. Please note if you need to be seen urgently please call the surgery to speak to the duty doctor on the day.

surgery staff and patients alike feels it is time to take on this new post as it offers more possibilities for additional hospital work and GP teaching. Dr Tiley will be with us until June. We are sure that as we at the surgery will miss him greatly that you the patients at this surgery will offer him all your best wishes and luck for his future challenges at his new post.

in Public Health at the Institute of Public Health, Cambridge University in 2000. This was followed by a six year period in pharmaceutical research working for various major international British and American Pharmaceutical companies. In 2007, Dr Daza returned to General Practice in Cornwall to raise his son with his wife. In 2009, he joined the Old Bridge Surgery in Looe where he continued to develop his interest in clinical and pharmaceutical research and teach medical students and junior doctors. Dr Daza is a keen tennis player and is still learning how to dinghy sail. In recent months has self-discovered the benefits of practising yoga and has become quite an advocate of this discipline.

## MISSED APPOINTMENTS

February of this month the surgery calculated 44 missed appointments with the GP which equates to **7 hours** and **20 minutes**. We also calculated 60 missed nurse appointments which equates to **10 hours**. It is extremely important that patients inform the surgery as soon as possible if they are unable to attend their appointment. Failure to do so can impact on available routine appointments for other patients.



**Outstanding Achievement Award** has been awarded to Mevagissey surgery in recognition of outstanding employee development and training investment. Accepting the award on the right we have Ruth Lane (dispenser), Nikki Deakin (Practice Manager) and Maureen Marchington (dispenser).

## Dispensary News

Dispensary opening times have changed slightly: Monday, Tuesday, Wednesday & Friday opening times will be 9 am – 6 pm. Thursday 9 am – 5 pm



### Claiming free prescriptions

You may be aware there has been some media coverage recently over the NHS' increased activity around the checking of prescription exemption claims. The surgery staff is required to check for proof of a patient's exemption status at the point of dispensing. If you claim free NHS prescriptions please show proof of your entitlement to the practice staff before signing the patient declaration. If you claim free NHS prescriptions that you're not entitled to there could be a penalty charge of up to £100.



### Is your mental health making it hard to find work?

Pentreath is an award winning mental health organisation that strives to encourage improved awareness, health and wellbeing throughout Cornwall and the Isles of Scilly. We aim to promote good mental health through personal development, education and employment. Our highly dedicated team of outreach workers deliver our much needed services to people with or recovering from mental ill health. If you would like to know more about this service please contact 01726 862727 or e mail [info@pentreath.co.uk](mailto:info@pentreath.co.uk)

### SURGERY HOURS:

#### Reception hours:

Monday 8.30am – 6.30pm  
Tuesday – Friday 8.00am –  
6.30pm (phone lines open at 8.30)  
extended hours, by appointment  
only: One evening per week  
6.30pm – 8.00pm

### Contact us

If you have any questions, comments or ideas relating to the practice please contact Nikki Deakin Practice Manager on 01726 843701 or by e-mail [nicola.deakin@mevagissey.Cornwall.nhs.uk](mailto:nicola.deakin@mevagissey.Cornwall.nhs.uk) or write to Nikki at The Surgery, River Street, Mevagissey, Cornwall, PL26 6UE

### Online Repeat Prescriptions

We are pleased to accept requests for repeat prescriptions online through the practice website [Prescriptions.Mevagissey@cornwall.nhs.uk](mailto:Prescriptions.Mevagissey@cornwall.nhs.uk)